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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
. 09/346,930	07/02/1999	MICHAEL LAMBRIGTS	Q054844	3058
7.	590 06/30/2003			
SUGHRUE MION ZINN MACPEAK AND SEAS			EXAMINER	
	LVANIA AVENUE NW N, DC 200373202		TIEU, BENNY QUOC	
			ART UNIT	PAPER NUMBER
			2642	2 —
			DATE MAILED: 06/30/2003	/ /

Please find below and/or attached an Office communication concerning this application or proceeding.

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	Application No.	Applicant(s)
,	09/346,930	LAMBRIGTS ET AL.
Office Action Summary	Examiner	Art Unit
	Benny Q. Tieu	2642
The MAILING DATE of this communication app Period for Reply	pears on the cover sheet with the	correspondence address
A SHORTENED STATUTORY PERIOD FOR REPLY THE MAILING DATE OF THIS COMMUNICATION. - Extensions of time may be available under the provisions of 37 CFR 1.1 after SIX (6) MONTHS from the mailing date of this communication. - If the period for reply specified above is less than thirty (30) days, a reply - If NO period for reply is specified above, the maximum statutory period of Failure to reply within the set or extended period for reply will, by statute - Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b). Status	36(a). In no event, however, may a reply be to within the statutory minimum of thirty (30) dawill apply and will expire SIX (6) MONTHS from the application to become ABANDON	nimely filed ays will be considered timely, m the mailing date of this communication. IED (35 U.S.C. § 133).
1) Responsive to communication(s) filed on 16 f	<u>May 2003</u> .	
2a) ☐ This action is FINAL . 2b) ☒ Th	is action is non-final.	
3) Since this application is in condition for allows closed in accordance with the practice under Disposition of Claims		
4) Claim(s) 1-26,28 and 29 is/are pending in the	application.	
4a) Of the above claim(s) is/are withdraw	wn from consideration.	
5) Claim(s) is/are allowed.		
6)⊠ Claim(s) <u>1-5,24-26,28 and 29</u> is/are rejected.		
7)⊠ Claim(s) <u>6-23</u> is/are objected to.	·	
8) Claim(s) are subject to restriction and/o	r election requirement.	
Application Papers		
9) The specification is objected to by the Examine		
10) The drawing(s) filed on is/are: a) acce		
Applicant may not request that any objection to the 11) The proposed drawing correction filed on		
If approved, corrected drawings are required in re		Toved by the Examiner.
12) The oath or declaration is objected to by the Ex	•	
Priority under 35 U.S.C. §§ 119 and 120		
13) Acknowledgment is made of a claim for foreign	n priority under 35 U.S.C. § 119	(a)-(d) or (f).
a) ☐ All b) ☐ Some * c) ☐ None of:	, p. 10.11, g. 11.11	
1.☐ Certified copies of the priority document	s have been received.	
2. Certified copies of the priority document		ition No.
3. Copies of the certified copies of the prio application from the International Bu * See the attached detailed Office action for a list	rity documents have been recei reau (PCT Rule 17.2(a)).	ved in this National Stage
14) Acknowledgment is made of a claim for domesti	ic priority under 35 U.S.C. § 119	(e) (to a provisional application).
a) ☐ The translation of the foreign language pro	* *	
Attachment(s)		
1) Notice of References Cited (PTO-892) 2) Notice of Draftsperson's Patent Drawing Review (PTO-948) 3) Information Disclosure Statement(s) (PTO-1449) Paper No(s) _	5) Notice of Informa	ary (PTO-413) Paper No(s) I Patent Application (PTO-152)
O Data A self Treatment Office		

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DETAILED ACTION

Claim Rejections - 35 USC § 102

- 1. The text of those sections of Title 35, U.S. Code not included in this action can be found in a prior Office action.
- 2. Claims 1-5, 24-26, 28 and 29 are rejected under 35 U.S.C. 102(e) as being anticipated by Markgraf et al. (EP 0 836 295 A2) cited by Applicant on IDS paper 7.

Regarding claim 1, Markgraf et al. teach an interface means (Fig. 2, 21) between a network switch (Fig. 2, 23) and a CTI server means (Fig. 2, 22) wherein said interface means (21) is adapted to directly communicate between a service switching function device having a service switching functionality and included within said network switch (23) and said CTI server means 22 (page 3, line 51 through page 4, line 17).

Regarding claim 2, Markgraf et al. further teach the interface means (21) includes a CTI call handling device adapted to receive from said CTI server means 22 a CTI call handling message and to perform on a call associated with said CTI call handling message at least one CTI call service scenario (page 3, lines 12-20).

Regarding claims 3 and 4, see page 3, lines 21-34.

Regarding claim 5, see page 4, lines 36-58.

Regarding claims 24 and 25, see page 3, line 51 through page 4, line 17.

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Regarding claim 26, the limitations of the claim are rejected for the same reasons as set forth in rejection of claim 1 where an apparatus is applied.

Regarding claims 28 and 29, see page 3, line 51 through page 4, line 17.

Allowable Subject Matter

3. Claims 6-23 are objected to as being dependent upon a rejected base claim, but would be allowable if rewritten in independent form including all of the limitations of the base claim and any intervening claims.

Response to Arguments

4. Applicant's arguments with respect to claims 1-26, 28 and 29 have been considered but are most in view of the new ground(s) of rejection.

Conclusion

5. Any response to this action should be mailed to:

Commissioner of Patents and Trademarks

Washington, D.C. 20231

OR Hand-delivered responses should be brought to:

Crystal Park II, Sixth Floor (Receptionist)

2121 Crystal Drive

Arlington, VA 22202.

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6. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Benny Q. Tieu whose telephone number is (703) 305-2360. The examiner can normally be reached on Monday-Friday: 6:30AM - 5:00PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Ahmad Matar can be reached on (703) 305-4731. The fax phone numbers for the organization where this application or proceeding is assigned are (703) 872-9314 for regular communications and (703) 872-9314 for After Final communications.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is (703) 305-4700.

BENNYTIEU PRIMARY EXAMINER

serry Q. Tien

Art Unit 2642 June 24, 2003